



Retuning to Business - Water Use Best Management Practices

To All Traverse City Water Customers:

Water quality needs to be an important part of our everyday routine and business practices. Due to the COVID-19 Stay at Home, Stay Safe mandate, many buildings, stores, restaurants, and hotels were vacant and had very little or no water flowing through their pipes for an extended period of time causing interior water plumbing systems to become stagnant. As we are slowly returning to our new normal, we urge you to consider these recommendations to improve your water quality within your building's water system plumbing as improvement of your water quality needs to be a priority prior to opening.

Here are some important matters to consider along with recommendations from the CDC, Center for Disease Control and Prevention.

- **Fresh water should be drawn into building water systems and stagnant water flushed out before they are reopened. (Quick tip: flush until you feel the cold side temperature of the water change.)**
- **Both hot and cold plumbing need to be flushed. The size, length and plumbing material will vary the time required to properly flush the system.**
- **Some internal point of use systems that should be flushed are water filtration systems, drinking fountains, eye wash stations, cooling towers, water softeners, hot water tanks and hot water recirculation systems.**

Please reference the following 2 minute instructional video to assist you with flushing your building's water system plumbing: https://youtu.be/3D_rtLrkLMA

Below are additional links to more detailed water quality CDC guide lines:

https://www.cdc.gov/coronavirus/2019-ncov/php/building-water-system.html?utm_source=member%20benefit&utm_medium=email&utm_campaign=43959&source_2=connections

<https://www.cdc.gov/legionella/wmp/toolkit/index.html>

In addition, please reference the Governor's Executive Order 2020-91 (COVID-19) regarding all requirements for businesses returning to operation per the link below:

https://www.michigan.gov/whitmer/0,9309,7-387-90499_90705-529474--,00.html

If you have any questions regarding this information, please contact the City Water and Sewer Maintenance Department at 231-922-4923 between 7:00 am and 3:00 pm weekdays.

Thank you and we appreciate your efforts to stay safe!